II.   AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in this

Application:

Listing of Claims:

1.   (Currently Amended) A process learning aid comprising:

    a computer based system including a workstation and software providing an integrated

       tool integrating a business process and related training from which the business

       process is supported and tasks are completed including a model of the business

       process, and a graphical user interface providing user interactive access to the

       integrated tool via the workstation, wherein the business process includes stages

       defined by a series of roles and tasks linked to an application system being used to

       carry out the business process and defined by ~~an~~ the graphical user interface,

       content and scenarios wherein the business process defines the progression of

       information by the series of roles and tasks; wherein the series of roles and tasks

       linked to the application system being used to carry out the business process is

       supported by guidance from the integrated tool wherein selected portions of the

       integrated tool are accessed during use of the application system to carry out the

       business process wherein steps of the business process are identified and defined in

       the model and wherein a scenario provides instruction through the content which

       defines the roles and demonstrates the actions necessary to complete the tasks

       linked to the application system being used to carry out the business process

       through at least one of graphical, audio or textual materials output via the graphical

       user interface to the workstation, while the business process is being carried out.

2.   (Currently Amended) A process learning aid comprising:

a computer based system including a workstation and software providing an integrated

tool integrating a business process and related training from which the business

process is supported and tasks are completed including a model of the business

process, and a graphical user interface providing user interactive access to the

integrated tool via the workstation, wherein the business process includes stages

defined by a series of roles and tasks linked to an application system being used to

carry out the business process and defined by an the graphical user interface,

content and scenarios wherein the business process defines the progression of

information by the series of roles and tasks linked to an application system being

used to carry out the business process; wherein the series of roles and tasks linked

to the application system being used to carry out the business process is supported

by guidance from the integrated tool wherein selected portions of the integrated tool

are accessed during use of the application system to carry out the business process

wherein steps of the business process are identified and defined in the model and

wherein a scenario related to a process function provides instruction through the

content which defines the roles and demonstrates the actions necessary to complete

the process function tasks linked to the application system being used to carry out

the business process through at least one of graphical, audio or textual materials

output via the graphical user interface to the workstation, while the business process

is being carried out; the scenario including a task scenario and an action scenario

wherein the action scenario includes a cross functional scenario from the process

function to a supplementary function, the supplementary function supporting the

process function and being outside the process function tasks.

3.   (Currently Amended) A process learning aid comprising:

a computer based system including a workstation and software providing an integrated

tool integrating a business process and related training from which the business

process is supported and tasks are completed including a model of the business

process, and a graphical user interface providing user interactive access to the

integrated tool via the workstation, wherein the business process includes stages

defined by a series of roles and tasks linked to an application system being used to

carry out the business process wherein the business process defines the progression

of information by the series of roles and tasks linked to the application system being

used to carry out the business process; wherein the series of roles and tasks linked

to the application system being used to carry out the business process is supported

by guidance from the integrated tool to guide a learner through a task linked to the

application system being used to carry out the business process to achieve a result

required by the business process; wherein selected portions of the integrated tool

are accessed during use of the application system to carry out the business process

wherein steps of the business process are identified and defined in the model which

provides the option of selecting process function categories or related

supplementary function categories wherein the process function categories each

include a series of stages, the stage's roles and tasks linked to the application system

being used to carry out the business process ~~defined by the business process~~ and

explained through task scenarios supported by the application system, a task

scenario including an action scenario that demonstrates an action type required by

the business process, the action scenario providing guidance through graphical,

audio and textual materials <u>output</u> via ~~an~~ <u>the graphical user</u> interface <u>to the</u>

<u>workstation, while the business process is being carried out</u>.